

POLICIES OF THE JOPLIN AREA CHAMBER OF COMMERCE and JOPLIN AREA CHAMBER OF COMMERCE FOUNDATION

Event Refund / Cancellation Policy

The Joplin Area Chamber of Commerce and Joplin Area Chamber of Commerce Foundation (JACC/JACCF) reserve the right to cancel an event due to low enrollment or other circumstances which would make the event non-viable.

If JACC/JACCF cancels an event, registrants will be offered a full refund. Should circumstances arise that result in the postponement of an event, JACC/JACCF has the right to either issue a full refund or transfer registration to the same event at the new, future date.

Outdoor Events are considered 'Rain or Shine' and shall not be eligible for refunds.

Cancellation details stated on event registration materials take precedence to this Policy.

Registration Cancellation by Participant

Unless specifically stated on registration materials, the deadline to receive a refund for your registration is seven business days before the event.

Registration cancellations received prior to the deadline may be eligible to receive a refund less a \$5 service fee.

Cancellations received after the stated deadline will not be eligible for a refund.

Refunds will not be available for registrants who choose not to attend an event.

Cancellations will be accepted in writing only and must be received by the stated cancellation deadline.

All refund requests must be made by the attendee or credit card holder.

Refund requests must include the name of the attendee and/or transaction number.

Refunds will be credited back to the original credit card used for payment.

These above policies apply to all JACC/JACCF events unless otherwise noted in the corresponding event materials. Please read all individual event information thoroughly.

Privacy Policy

The Joplin Area Chamber of Commerce holds your privacy with the utmost respect and security.

This privacy policy discloses the privacy practices for joplincc.com. This privacy notice applies solely to information collected by this website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.

2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to or collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure manner. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

You may be able to access certain information related to third parties at the website, or via links, banner ads or click-throughs from the site, regarding the goods or services of third parties. You understand and agree that your access to or use of those services is a matter entirely between you and the associated third parties, and the Joplin Area Chamber of Commerce and Joplin Area Chamber of Commerce Foundation shall have no liability whatsoever for any such access or use.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 417 624-4150 or via email to info@joplincc.com.